

IMPACT REPORT

OAKLAND CITY HALL
MARCH 2023



pop-up
care village

levoriseX



On March 1, 2023 we partnered with local businesses and organizations to bring essential care services and resources to people experiencing homelessness at Oakland City Hall in Frank Ogawa Plaza.



**pop-up
care village**

lavatory

In total, we served **215 individuals** with services such as showers, haircuts, housing aid, legal aid, medical, food and beverage, and more.



pop-up
care village

by **everest**





25 volunteers and 18 local organizations, businesses, and community members worked alongside us to deliver these services with extraordinary care.



pop-up
care village

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PARTNERS

Service Breakdown



pop-up
care village

by *invoce*[®]

Alameda County Behavioral Health

35 guests received mental health and substance abuse resources and services

Alameda County Health System Medical

35 guests received hygiene kits, and eight received medical assistance

Bay PLS

28 guests received COVID-19 vaccinations and testing

Berkeley Food & Housing Project

33 guests received housing placement resources and services

Care Through Touch

18 guests received massages

City of Oakland Head Start

Six guests were referred to childcare resources and services

Downtown Street Team

47 guests received job placement resources and services

Homeless Action Center

8 guests received legal resources and services

Miracle Messages

30 guests received mental health resources and services

Miracle Messages

17 guests received family reconnecting resources and services

Moler Barber College

21 guests received haircuts

Oakland Public Library

37 guests received books and library resources

Oakland PIC

Eight guests received job placement resources and services

Salvation Army

Eight guests received books and resources

Street Store

103 guests received new clothing



EVENT SPOTLIGHT

Our beloved guest Luis, who started showering with LavaMaer more than five years ago in San Francisco, secured permanent housing in Oakland!

Luis has been involved in our work for years. Not only utilizing our shower services but also taking lead in managing our Guest Volunteer Program at our San Francisco Pop-Up Care Villages.

When we expanded to Oakland, he signed up to be a part of the Tuff Shed Pilot Program on 6th and Castro so that he could leave San Francisco and try to get housing while using our services in Oakland instead.

He would shower with us every day with his dog Luna before appointments, before work, and after work. Luis was also featured in the Academy Award-nominated film *Lead Me Home*.

Luis has been waiting for permanent housing in Oakland for some years now, and when the City of Oakland released 200 emergency vouchers his name was on the list! He came to our Pop Up Care Village event that morning to share the good news. Our team was overwhelmed with joy!

Luis is a reminder of the impact of Radical Hospitality and perseverance. Congratulations Luis, we Lava you!

**Every partner, volunteer
and those who donated
from the bottom of our
hearts, THANK YOU!**



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SPECIAL THANKS TO OUR EVENT PARTNERS

